



EMPLOYER BRIEFING

APRIL 2022

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Key Highlights



Thank You!

A big thanks for all our employers for submitting their year end files on time. It is very much appreciated.



i-Connect Changes

Submissions that do not match payments will now be rolled back and you will be asked to resubmit the upload.



We Need You!

We've launched a short employer survey to better understand what our employers need and how we can best help. The survey is no more than 5 minutes and can be found [here](#).

i-Connect Submission Changes

As i-Connect submissions have been acting as Remittance forms for the last few years, it is essential that the submission monthly totals match the payment sent to the Fund. If a submission does not match the payment sent we will be notified of the discrepancy and the submission will be rolled back. You will then be asked to resubmit the upload to match the payment made.

Any mistakes need to be fixed within the relevant pay period and not at a later submission date as this can cause issues throughout the year with balancing and member's benefits sitting incorrectly.

If there are any queries around this then please don't hesitate to get in touch with the Team

Contact Review

We've had a good response to this exercise however we are still awaiting this to be returned from some Employers. Please do complete this and return to the Team at your earliest convenience. If we are still awaiting responses by Friday 6th of May a reminder email will be issued to those outstanding.

Watch Out: May

Discretions to be sent out the week beginning 2nd May. These are required by the Fund to be completed and returned to us by the 1st August 2022.

Help us, Help you!



We understand that for most pensions makes up a small part of their job. As such we want to make things as easy as possible. We are seeking your feedback to help prioritize the types of services and resources you'd like. We'd appreciate it if you could take just 5 minutes to complete our survey so we can shape our services to better serve you. You can find the survey at <https://www.surveymonkey.co.uk/r/DYWKXLS>.

Pension Administration Strategy

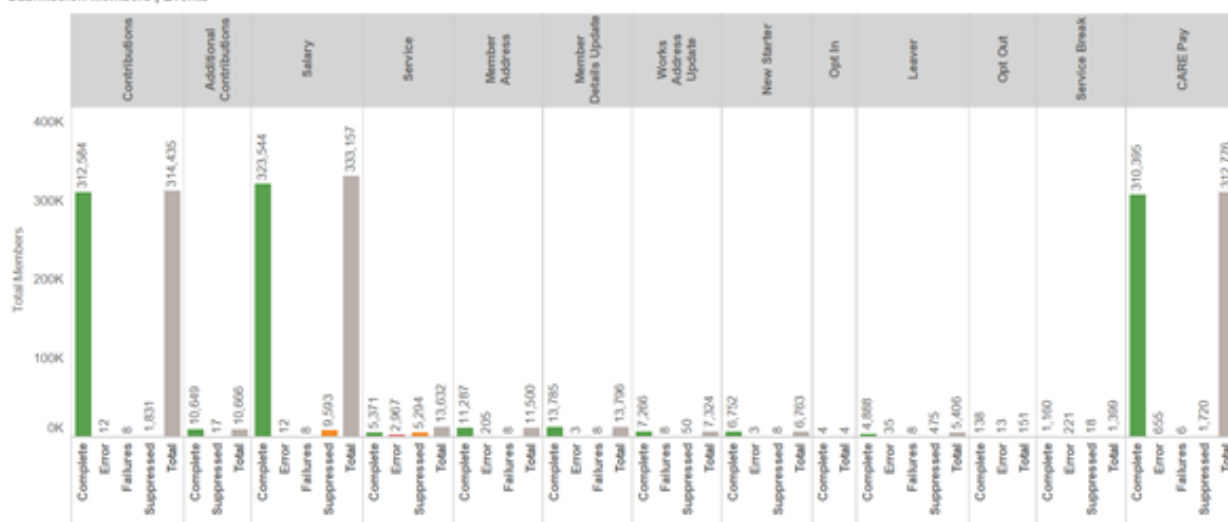
The current Pension Administration Strategy was implemented in 2017 and no longer fit for purpose with how the Fund has progressed and how the way of working has changed. We are currently carrying out a review to redevelop the document with the intention of sending this out for consultation by the end of July 2022.

Alongside this we are planning on reporting various areas such as the Fund's performance, our Employers performance and membership statistics. If you have any suggestions of any areas that you would like to see us report on alongside these then please do let us know as these will all feature in the monthly Employer Bulletins.

Year End 2021/22

The Employer Relationship Team would like to thank all employers for completing these returns before the required deadline. If we have requested any additional information please do ensure this is sent to us as soon as possible so our member benefit statements are accurate. The below shows the breakdown of all the data provided through i-Connect this year.

Submission Members | Events



1,007,823

Events updating our system
through i-Connect this year

Meet the Fund

Name: Naomi Clark

Role: Pensions Officer – Training & Development

Joined NESPF: February 2016

What do you enjoy most about your role?

Probably the diversity. As well as being the team responsible for training officers in all aspects of benefits administration, we also deal with Altair documents, implementing regulations and procedure notes. With the ever-changing nature of pensions there are always new things to teach, implement and update.

What's the best place you've travelled to?

New Orleans! It's exactly how you see it portrayed in films and TV – the food, culture, music and people are all amazing.

When you were a kid, what did you want to be when you grew up?

There were a few over the years – police officer was probably the main one as a child. Pensions Officer definitely never made the list!



Name: Katie Forbes

Role: Assistant Pensions Officer

Joined NESPF: 1 June 2021

What do you enjoy most about your role?

The variety! There's always something different to do, I love being involved in projects and learning new things 😊

When you were a kid, what did you want to be when you grew up?

I'd of loved to perform in the theatre or be on Broadway.

What's the best place you've travelled to?

North Coast 500 and the Isle of Skye, just the most unreal scenery and experience! Would highly recommend doing it if you haven't 😊